## **GUEST COMMENTS - (OCTOBER 2016)**

03/10/16 Karsten N Berlin

Lovely place with very nice staff and a wonderful nostalgic atmosphere.

05/10/16 Andrew K UK

We enjoyed the heritage building the great food and perfect staff. Thank you all.

06/10/16 Lisa Borgnes G USA

5-stars. An enchanting trip into the past! Nothing less than time travel! Impeccable service, beautiful hotel, and an Afternoon Tea to die for. Thank you to Elizabeth Clarke & all the staff, I will be back, Namaste. !!!

06/10/16 Lilian B Rome, Italy

Lovely place, impeccable service, beautiful hotel, enjoyed a lot. Thank you, hope will come back again.

06/10/16 Belinda M Bangkok

Dreamy stay!!

06/10/16 David Kolkata

I love Windamere!

07/10/16 Steven M Shanghai/Winnipeg

Amazing....

08/10/16 David S New Delhi

Thanks for beautiful stay. Truly rewarding.

09/10/16 Lwin Do Myanmar Embassy

Thank you for wonderful the hospitality.

12/10/16 Sreekanta B Kolkata

Everything excellent!

13/10/16 Maitrayee R New Delhi

Thank you for a wonderful stay and warm hospitality.

13/10/16 Ann D New Zealand

A special place to stay. A real gem. First class in every aspect. Fantastic experience.

14/10/16 Roy P Australia

Unfortunately my wife fell and broke her waist and hip so the stay was not actually pleasant, but we have nothing but praise for the courtesy and care shown to us by the staff at a difficult time. Thank you!

15/10/16 Avijiit M Kolkata

We had an absolutely wonderful stay. Thank you to Ms. Clarke, Robert and all the staff for the great and warm hospitality. Thank you!

15/10/16 Chris & David M

Thank you to every one for making our 44<sup>th</sup> wedding anniversary so special; we have had a wonderful few days with every comfort and consideration.

**England** 

15/10/16 Rohit A New Delhi

An absolutely gorgeous experience, would happily come back. Had the most pleasant stay imaginable.

16/10/16 Neta, Anat, Sigal& Talia Israel

It was very good experience to visit and stay in such a lovely place. Energized and purified with the best team in India!!! Thanks for your smile and professionalism.

16/10/16 S. Banerjee & family Kolkata

Had a really memorable stay. The property has a wonderful ambience, deeply embedded with legacies of the past and present. A fantastic experience of holidaying in Darjeeling.

18/10/16 Kenneth A Copenhagen, Denmark

It has been a wonderful stay.

19/10/16 Sarah W Audley Travel, UK

Thank you, wonderful old world charm and service!

19/10/16 Dr. Nooraini K Malaysia

Great stay, lovely people, lovely place. Thank you for the memories.

19/10/16 Robert & Agnes G Sydney, Australia

Excellent hotel, excellent food, excellent service.

20/10/16 Sandra & Stewart 0 UK

Fantastic stay! Thank you everyone! Excellent service!

20/10/16 Great Rail Journeys UK

Thank you for your help and support.

26/10/16 Manuela M USA

Stunning views, walks. Atmospheric and historic hotel, excellent food, great staff. Thank you!

26/10/16 Purnima T Kathmandu, Nepal

Fabulous!! Can't express in words the experience we had!

26/10/16 M. Smith England

5-Star time. Keep doing what you're already doing. Staff, service and food cannot be faulted!

26/10/16 Sunita & Richard C Yorkshire, UK

Fantastic, nothing more to say except the staff were brilliant!

28/10/16 Keith P England

A pleasure returning to such a wonderful place. All of the staff were so friendly and helpful and made for a great stay. Many thanks.

30/10/16 Christian W Frankfurt

The timeless charm of this fantastic place takes you to a truly enjoyable trip to "Other times, other places" - we loved it!

30/10/16 Susie G UK

Home from, just perfect!!

31/10/16 Deepa& Anil W Rome

The service, the ambience and the warmth made us feel very comfortable. A great example of hospitality. A word of special appreciation and the smiling staff and Ms. Clarke's leadership.

## **GUEST COMMENTS - (NOVEMBER 2016)**

02/11/16 Samir D Kualalumpur

We had a wonderful stay and any memories of Darjeeling will be associated with Windamere for ever.

04/11/16 Sailesh Mumbai

Awesome colonial experience. Nice and cozy cottage. Nice gesture for our anniversary celebration.

04/11/16 Alice & Adam F France

The most amazing wedding anniversary I could possibly imagined. Thank you for the best staff and attention. Thank you for everything. We are sad to leave.

05/11/16 Richard & Muriel G Reading, UK

A really comfortable enjoyable stay. What a wonderful place!

06/11/16 P. K. Basnet (IFS, Retd) Gangtok, Sikkim, India

Wonderful experience, all are cheerful and hospitable. Good luck.

06/11/16 Shiromani M Bangalore

Wonderful stay at your hotel. The staff were very cordial, courteous and extremely service-oriented. Keep it up. Will recommend your hotel to relatives and friends.

06/11/16 Suresh R Delhi

Very nice place to stay here full of energy had a wonderful stay, thanks a ton, lots of love look forward to come again. Best wishes.

06/11/16 Jonathan W Devon, UK

Wonderful stay - fantastic location. The food was delightful. Thank you for everything.

7/11/16 Prabhat V India

Had a wonderful stay in your warm and beautiful property. Looking to send many guests. . Keep up the good work .

8/11/16 Rosa H Vienna

We enjoyed the stay very much. We appreciated the friendliness of the staff and the unique flair of the hotel.

08/11/16 John McEwan & Graham J UK

A wonderful stay. Staff have all been excellent. Really appreciated hot water bottles and lovely food. Many thanks for a wonderful time.

10/11/16 David & Bridget H

UK

Absolutely wonderful. It's amazing how one can feel so at home, so quickly, when so far from home in reality. Thank you all.

**10/11/16** Annie S

**Great Rail Journeys** 

We had a delightful stay and your staff are all excellent.

13/11/16 Yogeshwar A

Kathmandu

Excellent service as expected, but the tea drinking experience was really lovely

15/11/16 Anthony L

London, UK

Fantastic food and excellent service, "A step back in time".

16/11/16 Paul W

Surrey, UK: (DHRS)

Another delightful stay. Thank you!!

16/11/16 David C

Darjeeling Himalayan Railway Society, UK

Wonderful to be back again.

17/11/16 Lea Outier

Paris, France

Delightful stay and wonderful place thanks to all the staff for their smiles and hospitality!

19/11/16 Pe

Peter & Susan V

**Surrey UK** 

A wonderful stay! We were really well looked after by the very kind and attentive Windamere staff. We will be back as soon as we can.

20/11/16 Parma P

New Zealand

Love this place. We had a great time. The staff are so great. Excellent time here.

20/11/16

Rupa & Niroop M

Jamshedpur, India

Visiting Windamere is a homecoming for us. The standard of service is as impeccable as ever. Exceptionally kind, attentive & affectionate people. Thank you.

21/11/16

**Anderson** 

Newburn, Berks, UK

A wonderful, comfortable stay. The staff are superb and the fires + water bottles amazing. Would recommend to everyone.

22/11/16

Princess Hope L. Of Sikkim

Sikkim, India

Is always a great experience and pleasure to stay at the Windamere.

22/11/16 Debjit D

Kolkata, India

For tourists, there are plenty of good hotels in Darjeeling, however a traveller's visit to the Queen of The Himalayas remains incomplete without experiencing a few like the Windamere Hotel. This was a cozy boarding house of the 19th century, used by the Tea Planters of England and Scotland. Windamere turned to a hotel just before the 2<sup>nd</sup> World War and is now one of the most unique heritage properties in Eastern India.

25/11/16 Amit C

Travel Pals, New Delhi

Always feel so comfortable and at home @ Windamere! Thank you for looking after our group! See you soon!

27/11/16 David & Julie R

UK

Excellent hotel - really interesting feature. Very helpful and friendly staff.

28/11/16 Patricia C & Thomas L Sussex, UK

My return visit - the first since 1959, it has been wonderful and we will be back!

28/11/16 Richard & Helen M Canada

Loved it! We hope to be back! Excellent service – thank you!

28/11/16 Ipsita & Amitesh B Kolkata

A lovely retreat. Although we come to Darjeeling often, this was our first stay.

28/11/16 Sharmitha & Joseph M Scotland, UK

We have loved every minute of our stay at your special hotel – full of history, character and so welcoming.

29/11/16 Jimmy 0 Rotary, Singapore

Our group of 24 truly enjoyed their stay. Thank you very much to all staff of Windamere.

## **GUEST COMMENTS - (DECEMBER 2016)**

05/12/16 Subir S

USA

Excellent hotel, a true time capture!

12/12/16 Dr. Kannan

Indian Embassy, Kathmandu

It was a memorable stay. The staff were cooperative. The heritage and its maintenance gave a special feeling

**20/12/16** Christine J

www.onthewaytours.ch

It was a privilege to attend the dress rehearsal with the nuns and your staff. Thank you so much! And "Danny Boy" was such a gift for me Elizabeth. I'm looking forward to coming back.

20/12/16 Roopesh K

Mumbai

Wonderful experience. Elizabeth runs a tight ship! Congratulation. We will be back.

23/12/16 Vinay M

Mumbai

Wow... time does stand still here. A journey back into the past... reminding us that life away from the hustle and bustle is "Great" and we do need to have a dose once in a while. The experience is "magic". Thanks to Ms. Elizabeth Clarke, Ms. Shubhana and Ms. Kalpana, for taking care of us. Really appreciated it.

26/12/16 Romik C & Robin P NYC, USA

Wonderful experience! Thank you to all the staff & to Ms. Clarke, for a very memorable experience not to forget! Will come back again and recommend my friends.

**26/12/16** Clive & Patricia B

N. Ireland, UK

Everything we expected and much more! Many thanks and we look forward to seeing you all on the 29th.

**26/12/16 Sumi& Jasmine F** 

Los Angeles, USA

Exceeded our expectations! Will come again

26/12/16 Tapash & Saswati M

Kolkata

Last three days I felt I lived in an England countryside, meeting friends at pubs in the sweet English cottage – wonderful experience. I have never experienced Christmas like this in my life before, I travelled all over the world – but this time I am going back with a very remarkable memory which I would cherish till I live. Definitely

26/12/16 Padmasola & Family

Hong Kong

You have amazing staff who go the extra mile! Thank you for the service.

27/12/16 Vivek A

Washington, DC

We appreciated and enjoyed once again the charm and warmth of the Windamere, the company of other guests and staff and as always the magic of the hills. Thank you.

27/12/16 Arundhati S

**Singapore** 

Truly an experience, unlike any other. We enjoyed every bit spent here & personal touches. The best hotel experience ever. We will be back!

27/12/16

Maitreyi M

**Austin TX** 

Awesome experience at Windamere. Thank you for making our stay so comfortable!

27/12/16 Shikha U

shikha@shikhauberoi.com

This is the place where a dream feels real, where the stars meet the town lights and fantasy & reality become one. Enchanting, charming & my most treasured paradise. Love to my Windamere.

28/12/16 Manmath & Bidisha G

**Bangalore** 

The warmth of the breakfast muffins and the uniformed hot water bags in beds at night will bring us back again, for sure. We built beautiful memories, we thank the hotel staff for their best.

29/12/16

Ashish V

Nairobi, Kenya

A truly remarkable experience motivated by caring staff, personal involvement. Will surely comeback soon again.

30/12/16

David R & family

Michigan USA

We had a lovely time! The atmosphere, the friendly staff, the lovely rooms – a true pleasure. And the divine food! Thank you!

30/12/16 Pia G

New Delhi

Nestled in the Himalayas, Windamere is a sanctuary for the soul. A colonial gem, nurtured with passion, love and care. Elizabeth and her magical team gave us a dream vacation, sharing their beloved home with us. Sarah & James struck a perfect chord with their music. May the hills always be alive with the sounds

31/12/16 Avijit M

Kolkata

An absolutely wonderful stay yet again. Thank you for your hospitality and great service.

## 23/12/16 Malcom H & Yong T. UK & Thailand

Dear Ms. Clarke,

Now that we've returned to Hong Kong after our 18xday trip to West Bengal & Sikkim, and already having to supplement our daily diet with a few extra spices, we would like to express our great appreciation to everyone at the Windamere Hotel for making our three night stay so thoroughly enjoyable! As fairly-seasoned travellers, it really was one of the highlights of our recent holiday and reason alone to consider Darjeeling again in any future travel plans to the area! We appreciated the overall presentation of this special historical place on Observatory Hill, the interesting well-prepared 'full-board' daily menus (chicken croquettes were delicious!), together with the selection of Indian wines and its overall homely relaxing ambience (with coal fires). Above all, we would like to commend the hardworking staff who were always helpful, polite and professional. What a coincidence to learn that you were staying in the Taj Bengal last Tuesday! Thank you so much for giving us a call. It was a pleasure to meet you. Our thoughts this weekend undoubtedly includes the festive activities on the hill! Merry Christmas to you!